

Thomas Plant are the supplier of the renowned KitchenCraft range of domestic kitchen appliances. Established for over 100 years, Thomas Plant are renowned for the quality of their products, services and customer commitment that are hallmarks of a long established family firm.

Their products are provided through many high street outlets and the larger department stores throughout the UK and Europe.

Items from the kitchenCraft product range grace many a domestic kitchen and are also used by many celebrity chefs.

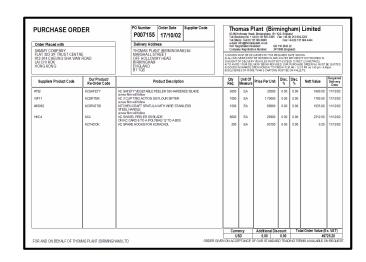
Having such a wide and popular product range provides many challenges to Andrew Plant, the Financial director of Thomas Plant and Co.

Andrew says "We like to feel that what we do as a company is fairly unique and we would hate to be seen as "One of the general mould" in the industry, we like to believe that every thing we do reflects the history and integrity of our organisation and when we believe that doing things a certain way is right for us and our customers, we want the technology we use to be able to adapt and reflect that ideology to the outside world, but we do not want to pay the earth to get it done".

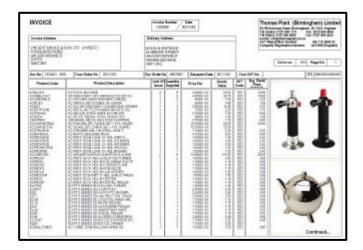
Being adaptable technology that was capable of responding to Thomas Plants needs at a reasonable cost is one of the major reasons why Andrew selected Sabre FDI as their principle means of producing customer and supplier facing documents from their ERP system.

Andrew continues "Faced with having many hundreds of order lines per invoice, we needed the means to produce as little paper as possible, while making the sheer bulk of the invoice detail clearly legible to the recipient", "Sabre FDI uses intelligent transaction consolidation techniques which eliminates any data in the output that is not relevant, reduces white space and eliminates the need to use preprinted stationary.

Kitchen Craft[®]



Thomas Plant e-mail and fax their purchase orders to their many overseas suppliers. Detail of the delivery method is collected either by the FDI ODBC link or from detail on the document.



In many of their smaller outlets, the person who approves the invoices is normally the person who places the orders. Context based images of new and special offer products are placed on the invoices.

Recently, Thomas Plant have decided to change their ERP vendor. Sabre FDI was invaluable in helping Thomas Plant maintain its outward Identity during and after the change, merely by adapting the new output data to the existing Sabre FDI mapping formats.

Thomas Plant also take advantage of the SabreARC archiving system which eliminates the need for paper copies and is very useful for credit and payment chasing.