

Serving Food Industry, Farmers, Retailers and the UK Consumer

**Wide area / high-speed print distribution & formatting with SabreFDI provide a major benefit to Dairy Crest.**

Dairy Crest presently has 21 manufacturing sites and employs approximately 9,000 people. The company serves both the retail grocery trade and major food manufacturers and has leading positions in all sectors within the dairy market.

Because of the nature of Dairy Crest's business, they required the capability to print formatted despatch notes and picking notes at many of their UK based manufacturing and distribution sites.

In many cases, despatch documents have to be produced in special formats for particular customers.

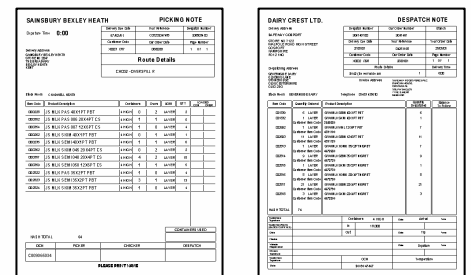


Dairy Crest use 3.1 billion gallons of milk per annum

“At Dairy Crest we make a point of “Out-sourcing’ the support of all of the IT functions that are not directly concerned with the day to day manufacture and distribution of our products”.

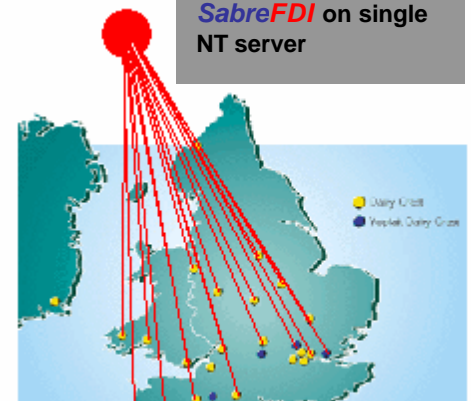
Says Bernard Rubin Dairy Crests Applications Support Manager, “Our recent acquisition of the cheese & milk business from Unigate has placed even more pressure on our internal resources, especially as we integrate the ex Unigate sites into our JBA manufacturing process”. Bernard continues, “We took the decision to move to Aries new SabreFDI product because it was more cost effective to expand over our growing WAN, than the previous print formatting product we had used”. “The page consolidation features are a bonus when comes to reducing the amount of network traffic and some of the new design tool features enable us to make the picking documents easier to read”.

Finally Bernard comments “We have used Aries implementation service for most of the work, however, as the tools are so easy to use our own team are able to implement changes to the application if we wish. We also benefit from Aries 24 hour hotline support service”.



Normal pick and despatch notes.

SabreFDI on single NT server



**THE FUTURE**

Dairy Crest has also implemented, Aries, SabreArc data archiving system. This system in conjunction with SabreFDI formatted printing is being used to format and produce all the groups non EDI invoices and credits. Use of this system has also allowed them to implement new features such as **fax and e-mail from archive**, multiple documents sorted and printed in customer order and the possibility of **Internet access** to the archived files by more users in the Dairy Crest group of companies and perhaps even major customers.



Dairy Crest produces some of the UK's leading dairy produce brands.

**SABREFDI**  
Formatted Data Interchange

There are also moves within the organisation to investigate and implement a **POD scanning system** in a number of the larger UK sites, Aries are well placed to offer this facility.

DAIRY CREST LTD.		DESPATCH NOTE	
Branch Name	00000000000000000000	Despatch Number	000000
Branch Address	00000000000000000000	Branch Code	000000
Branch Phone	000000000000000000	Customer Ref	000000
Branch Fax	000000000000000000	Customer Ref 2	000000
Branch Email	000000000000000000	Customer Ref 3	000000
Branch Website	000000000000000000	Customer Ref 4	000000
Branch URL	000000000000000000	Customer Ref 5	000000
Branch URL 2	000000000000000000	Customer Ref 6	000000
Branch URL 3	000000000000000000	Customer Ref 7	000000
Branch URL 4	000000000000000000	Customer Ref 8	000000
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